

RoboHero COOKIES POLICY

Last revised and effective: **20 December 2022**

IMPORTANT NOTICE: PLEASE READ THIS DOCUMENT CAREFULLY BEFORE ACCEPTING, AND MAKE SURE YOU HAVE REACHED THE AGE OF 16 OR WHICHEVER OTHER AGE MAY BE REQUIRED TO ACCEPT THIS POLICY IN ACCORDANCE WITH THE LAWS OF YOUR COUNTRY OF RESIDENCE. YOU CAN FIND OUT MORE DETAILS ABOUT PERMISSIBLE AGE IN SECTION 12 OF OUR PRIVACY POLICY. THE ENGLISH VERSION OF THIS POLICY IS THE ONLY ORIGINAL VERSION AND SHALL PREVAIL IN THE EVENT OF ANY DIFFERENCES, QUESTIONS OR DISPUTES CONCERNING THE MEANING, FORM, VALIDITY OR INTERPRETATION THEREOF.

This Cookies Policy constitutes an integral part of the Terms and Conditions as defined in Terms of Service current version of which available at:

<https://robohero.io/assets/bt-terms> - and explains the details of how the Cookie files are used within our services (websites) and how you can manage them.

"We", "RoboHero" or "our" mean DevDream House OÜ, a legal entity with its registered address at: Harju maakond, Tallinn, Lasnamäe linnaosa, Lõõtsa tn 5, 11415.

This Cookie Policy is split in the following sections for your comfort:

1. WHAT ARE COOKIES
2. WHAT COOKIES WE USE AND WHY
3. HOW THIRD PARTIES INTERACT WITH YOUR COOKIES
4. HOW TO CONTROL YOUR COOKIES
5. WHAT IF YOU DO NOT ACCEPT THIS COOKIES POLICY
6. HOW WE UPDATE THIS COOKIES POLICY
7. HOW TO CONTACT US

Please also see our Privacy Policy, the current version of which is available at: <https://robohero.io/assets/bt-privacy> - for better understanding of how we process your personal data and secure your privacy.

1. WHAT ARE COOKIES

We and our partners may use tracking technologies like cookies, beacons, tags, scripts and other files (collectively "Cookie files" or "Cookies") to make our websites and other some other online services operate, as well as to improve them, more efficient and suitable for you.

Cookies are commonly text files with small pieces of data stored on your computer or mobile device (usually in a browser directory) that we can, among others, edit, read and save (including new ones). We store the corresponding files (with same ID tag, as instance) to recognize you and remember your previous activities, preferences, settings and other important data within our services.

We use the Cookies for the purposes depending on their category. Please learn about the purposes for each Cookies' category in the description of a corresponding category, which you can find in Section 2 below.

The Cookies can be both temporary and persistent. RoboHero usually uses only temporary Cookies; however, our partners may use persistent ones as well. With regard to temporary Cookies, please pay your attention on the Storage period we indicated for some of our temporary Cookies in Section 3 below.

2. WHAT COOKIES WE USE AND WHY

By providing you our services we use the following categories of Cookies: Essential Cookies, Tools and statistics Cookies, Marketing Cookies. We made the description of each Cookies' category we use, followed by sample Cookies, their correspondent description and source indication (please note that the list of Cookies used may be not exhaustive):

2.1. Essential Cookies

These Cookie files are necessary to ensure that RoboHero websites are functioning correctly – for example, when the user is logging in to a website or when we are trying to identify the user’s device. You can block these Cookie files in your browser as described in Section 4 below, but this will disable certain features integrated into our web services:

Cookie name	Source	Description	Storage period
identity_sid	RoboHero	Project/website authorization	2 years
proposed_language	RoboHero	Localization (language selection and identification)	1 year
conntrack	RoboHero	ID of technical session for query (end-to-end logging)	1 year
identity_name	RoboHero	GJ SSO authorization	30 days
language	RoboHero	Localization (language selection and identification)	1 year
identity_token	RoboHero	GJ SSO authorization	2 years
gj_conntrack	RoboHero	ID of technical session for query (end-to-end logging)	1 year
identity_id	RoboHero	GJ SSO authorization	2 years
uuid	RoboHero	GJ SSO authorization	2 years
2step	RoboHero	GJ SSO authorization	Temporary

2.2. Tools and statistics Cookies

These Cookie files may be installed on RoboHero websites by us, our partners or the services RoboHero uses to analyze your activity and website traffic. They help us determine how users use our websites, which pages are the most popular, and how effective our advertisements are. With their help, we can collect quantitative data and improve our websites and services accordingly. These Cookie files contain no information that may be related to your real personality (e.g. e-mail address), but they can be used for unique identification of sessions and users' devices:

Cookie name	Source
AWSALB	Amazon AWS Balancing
AWSALBCORS	Amazon AWS Balancing
_ym_visorc_212622 61	Yandex Metrica (Webvisor)
_gcl_au	Google Analytics
_ym_uid	Yandex Metrica
__cfduid	CloudFlare
_ym_isad	Yandex Metrica
_ym_d	Yandex Metrica
_gid	Google Analytics
_ga	Google Analytics
SERVERID	CloudFlare

2.3. Marketing Cookies

These Cookie files may be installed by RoboHero's partners to help with the analysis of advertisement (or other) traffic and user behavior. They help us evaluate the effectiveness of our partners' advertisements and are also used to identify inappropriate or harmful traffic (antifraud). These Cookie files contain no data related to your real personality but may include user ID and track down the engagement metrics with respect to our partners' websites:

Cookie name	Source	Description	Storage period
ref_name	RoboHero	Data required for registering and marking incoming traffic	Temporary
track_lp	RoboHero	Data required for registering and marking incoming traffic	Temporary
wt_l_page	RoboHero	Data required for registering and marking incoming traffic	Temporary
wt_l_page_url	RoboHero	Data required for registering and marking incoming traffic	Temporary

Cookie name	Source
_fbp	Facebook

3. HOW THIRD PARTIES INTERACT WITH YOUR COOKIES

Some of our partners also use and collect Cookies on our websites to make the integration with our services possible. These Cookies are set on our services as a result of embedding the code from our partners' website. Such Cookies are not created by us and used for the purposes and for the period established by our correspondent partners at their sole discretion, but in any way within the category description to which they belong as specified above.

Cookies which source is not RoboHero, as mentioned above, are third-party Cookies.

4. HOW TO CONTROL YOUR COOKIES

You are able to stop processing your Cookies by RoboHero websites at any time by changing your browser setting (usually accessible on both desktop and mobile devices). As instance, in Google Chrome browser (and some others) you can use the following instructions on managing your Cookies (as provided by and more info at:

<https://support.google.com/accounts/answer/61416?co=GENIE.Platform%3DDesktop&hl=en>):

1. At the top right, click "**More**" button, than Settings button.
2. Under "**Privacy and security**" click Site settings.
3. Click "**Cookies**".
4. From here, you can: Turn on cookies: Next to "**Blocked**", turn on the switch.
Turn off cookies: Turn off Allow sites to save and read cookie data.
5. Turn on cookies: Next to "**Blocked**", turn on the switch.
6. Turn off cookies: Turn off Allow sites to save and read cookie data.

Please take into consideration that disabling Cookie files can make the use of certain websites' functionality (or the functionality of RoboHero services provided via such website) unavailable.

5. WHAT IF YOU DO NOT ACCEPT THIS COOKIES POLICY

You have the right to freely decide if you want us or our partners to use the Cookies on your device. By accepting this Cookies Policy, you give your consent to do so as provided by this Cookies Policy.

You can also fully restrict our use of Cookie files (or any of particular Cookies) by setting your web browser as described in Section 4 above.

6. HOW WE UPDATE THIS COOKIES POLICY

We may change this Cookies Policy at any time. In case of substantial notice, such changes are subject to update notice and refreshing your consent. Unless you agree with the revised version of this document, we reserve the right to suspend providing you our services which require the Cookies to be used on your device. In case of minor changes, no notice follows, you undertake to check such changes by yourself. Any updates to this Cookies Policy come into effect the next day from the moment at which the updated version of the Cookies Policy is published (last revised and effective date).

7. HOW TO CONTACT US

If, after reviewing this Cookies Policy, you still have any questions on our using the Cookie files, please contact us at hello@robohero.io